

PA 2-1-1 Southwest Community Resource

PA 2-1-1 Southwest is part of the national 2-1-1 Call Centers initiative that seeks to provide an easy-to-remember telephone number, chat, text, and a web resource for finding health and human services– for everyday needs and in crisis situations.

PA 2-1-1 Southwest is brought to you by [United Way of Southwestern Pennsylvania](#) in collaboration with [Peoples Gas](#), [Duquesne Light Company](#), [International Brotherhood of Electrical Workers](#), and [Philanthropy at PNC](#). Together with local county government and provider agencies we work to ensure important local program information is accessible through our helpline when it is most needed.

Every day, highly trained 2-1-1 call specialists provide referrals to:

- **Basic Human Needs Resources:** food banks, shelters, rent and utility payment assistance
- **Physical and Mental Health Resources:** crisis intervention services, support groups, counseling
- **Employment Support:** financial assistance, job training, education programs
- **Support for Older Adults and Persons with Disabilities:** home-delivered meals, transportation, health care
- **Youth and Child Care Programs:** after school programs, summer camps, mentoring, protection services
- **Regional Disaster Preparation**

With one phone number, callers gain free, confidential access to thousands of programs and services that can help improve the quality of their lives. Help is available 24 hours a day, seven days a week by calling [2-1-1](#) (or [1-888-553-5778](#)). TTY and language services are available in more than 170 languages and dialects.

For more information please contact PA 2-1-1 Southwest directly at [2-1-1](#).